

# Medical Product Information Report

L005-20 (Rev E0, 2019-02-18)

Submit this form to FHC Quality and Regulatory via:

Email: [regulatory@fh-co.com](mailto:regulatory@fh-co.com)

Fax: +207-666-8292.

An email will be sent to confirm receipt of this form within 24 hours. Please contact us at +1-800-326-2905 if you have any questions or do not receive confirmation.

## Customer Information

Physician/Contact Name: \_\_\_\_\_ Telephone Number: \_\_\_\_\_  
Hospital/Facility: \_\_\_\_\_ Email: \_\_\_\_\_  
Address: \_\_\_\_\_

## Product Information

Product Number	Serial or Lot Number	Who was product purchased from?	Will Product be sent back for Evaluation? Y/N

Any Additional product information

## Event Information

Date of Incident: \_\_\_\_\_ Date reporter became aware of product issue: \_\_\_\_\_  
Was product used with a patient?  Yes  No  
Outcome:  Minimal Impact  Procedure Delays  Patient Injury  Death  
Has event been reported by customer to governing regulatory authority?  Yes  No Date: \_\_\_\_\_

Description of event: Please provide as much details as possible

## Reporters Information

Prepared by: \_\_\_\_\_ Company: \_\_\_\_\_ Date: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Email: \_\_\_\_\_  
Address: \_\_\_\_\_  
Signature: \_\_\_\_\_

All information above is required to submit this form. Please fill out completely.

## Optional Next Action:

Customer requests:  Credit  Replacement  Product has already been replaced: Qty. \_\_\_\_\_ Lot# \_\_\_\_\_ Date \_\_\_\_\_

All credits and replacements are subject to product evaluation by FHC.

Contact FHC Customer Support at +207-666-8190 for RMA# and return shipping instructions.



FHC, Inc.  
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24 hour technical service:  
1-800-326-2905 (US & Can)  
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RN# \_\_\_\_\_  
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